

An aerial photograph of a city, likely Charlottesville, Virginia, showing a mix of urban buildings, green spaces, and a large stadium in the foreground. The background features rolling mountains under a clear sky. The image is used as a background for the presentation slide.

Homelessness Interventions

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Public Safety Approach

- Portfolio includes: Charlottesville Police Department, Charlottesville Fire Department, Office of Emergency Management, Dept. of Human Services, Dept. of Social Services.
- Integrating a coordinated and holistic approach to ensuring community safety, wellbeing, and responsiveness.



Encampment Engagement

- Parks & Recreation performed daily trash collection and provides garbage bags upon request.
- Dumpster, handwashing stations, and portable restrooms placed and serviced regularly to mitigate public health concerns.
- Service navigation teams maintained a presence from July 20 – August 30. Successfully supported individuals with applications for SNAP, Medicaid, acquiring identification, and connecting to service providers.
- CPD maintained an ongoing presence in the area to ensure safety.



Business & Community Engagement

- CPD held a business summit with all of businesses in the Holiday Drive area. This event was well attended and designed to respond to concerns and create partnership to address those concerns.
- Ongoing participation in Public Spaces Working Group and Holiday Drive buildout and operations planning.
- Created an online portal through Connect Cville updated regularly to share information to the public.



Holiday Drive

- The CEO of CASS in collaboration with our CAPE team completed an informational video at the shelter on August 31 and can be found on YouTube (2000 Holiday Drive Tour)
- Holiday Drive Shelter currently has a total of 72 guests.
- 24/7 shelter operations on the first floor of the building.
- Gendered dorms with central common area for in-takes, dining, socializing and meetings with providers and staff.
- Case management and volunteer coordination coming online.
- 4 exits to permanent housing, 3 exits to temporary housing (staying with friends/family), and 2 exits to treatment facilities. (as of 9.28.26)
- No major spikes in calls for service in the Holiday Drive corridor.



Building Out Services

- Department of Human Services will hire three new staff members for homelessness outreach.
- One supervisor, two outreach specialists
- Support Works housing will also expand to two additional outreach positions.
- Human Centered approach to connect individuals experiencing unsheltered homelessness.



A multi-story brick building with a courtyard and a large tree in the background. The building has a mix of light and dark brick sections and many windows. The courtyard has a concrete path and some landscaping. A large tree is on the right side of the image.

AFFORDABILITY

Residents typically contribute only up to 30% of their income toward rent.

SUPPORT SERVICES

On-site or coordinated services include case management, healthcare, substance use treatment, and life skills training.

HOUSING FIRST APPROACH

Emphasizes immediate housing access without prerequisites like sobriety or treatment compliance.

Permanent Supportive Housing is a best practice solution.